

Instruction Manual

RECUMBENT TP-3000 FOOT CYCLE



(Part #: 50-FC-3000)

PLEASE note: There are links to videos within these instructions. You will find it very helpful to review these as you assemble and fit your new Amtryke.



The therapeutic tricycle for people with disabilities

Contents

About Amtrykes®	1
About This Manual	1
Safety	2
Safe Riding Tips.....	2
Brakes.....	3
Shift Gears.....	4
Assembly Instructions	5
Getting Started	5
Main Frame.....	7
Pedal Boom.....	8
King Pins and Front Wheels	9
Handlebars.....	15
Tie Rod Alignment VIDEO http://bit.ly/2nbxejs	16
Rear Derailleur.....	17
Rear Derailleur Installed	18
Chain Pulley	18
Chain Installation – video http://bit.ly/2mKz0pm	19
Seat	23
Rear Seat Support Tubes	23
Seat Back Support Tubes	24
Pedals	27
Reflectors.....	27
Fitting Amtryke for Rider	28
Optional Accessories	29
Maintenance	30
Wheels and Tires	30
Brakes	30
Chain.....	30
Maintenance Schedule	31
Warranty	32
Useful Information	32
Amtryke Therapeutic Tricycle Program	32
Donations	33
Returns and Refunds	33
Tools	34

Questions or Concerns Regarding your Build? No problem! Please Contact Amtryke Technical and Customer Support Coordinator at 1-800-838-1845 x114 or amtryke@ambucs.org.

About Amtrykes®

Amtryke® therapeutic tricycles, owned and operated by National AMBUCS™ Inc., are designed for people with disabilities who are unable to operate a traditional bicycle. Amtryke tricycles or “trykes,” can be operated by feet, hands or both, and include a wide variety of models. The trykes can also be adjusted to fit the needs of different riders, including frame size, type of seat, trunk and leg supports.

Amtryke’s TP-3000 is a recumbent foot cycle. It has a fully adjustable recumbent seat that fits almost any adult rider. The cycle features a 14-speed Shimano hub paired with rear disk and front hand brakes. It is designed for comfortable riding on paved trails and roads. The multiple speeds allow the rider to keep pace with family members and friends in most situations and achieve higher speeds when appropriate. The cycle’s turning radius is 10 feet.

TP-3000 can be adapted with several accessories. See *Optional Accessories* in this manual for more information. You can also visit our website for most up to date information at www.ambucs.org.

About This Manual

Read this manual carefully before assembling your tryke or using it for the first time. This manual includes important information about safety, assembly and maintenance. Keep this manual in a safe place for information and for ordering accessories/parts.

AMBUCS/Amtryke reserves the right to make changes to the design and technology of Amtrykes. The assembly instructions are accurate as of the date of this manual’s printing.

Safety

Safety is very important to us. Amtryke products are designed in accordance with the latest safety standards and are constantly monitored for quality. We use information from this quality control to develop our products.

We urge all riders to seek the opinion of their health-care provider(s) before riding their tryke.

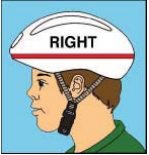


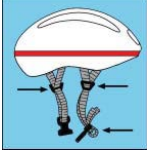
Amtrykes should be used for their intended purpose only.

Safe Riding Tips

Before riding, familiarize yourself how the tryke operates —it’s steering, braking and shift gears (if applicable). Adjust the seat, handlebars and pedals to fit the rider. See *Fitting Amtryke for Rider* section in this manual for more information.

Here are some tips about riding safety:

- Amtrykes should be used with close adult supervision.
- Riders must wear helmets. All our trykes include a free safety-rated helmet. The helmet must fit appropriately. A properly fitting helmet sits on the head comfortably —a helmet that sits high on the head is too small. Some movement is acceptable, but a helmet that moves a lot is too large. See the illustration below for reference:

Correct Way to Wear Helmet	
	
Wear the helmet flat atop your head, not tilted back at an angle.	
	
Make sure the helmet fits snugly and doesn't obstruct your vision. The chin strap should fit securely and the buckle stay fastened.	

GRAPHIC COURTESY OF BUDDY BIKE LLC

NOTE: Be careful not to pinch the skin when fastening helmet buckle.

For more information about finding the correct size helmet, see *Helmet Sizing Chart* on page 23.

- Riders must wear shoes. If shoes have laces, they must be tied properly.



WARNING: NEVER ALLOW MORE THAN ONE RIDER ON AMTRYKE.

- Most trykes are equipped with a steering pin and have three steering options available:
 - a) **Full steering**: No steering pin. This option allows riders to make sharp turns and is appropriate for riders who ride at slow speeds or in close quarters. Close adult supervision is required.
 - b) **Limited steering**: This option allows riders to turn 20 degrees in either direction, thus, reducing the risk of over-steering or tipping over.
 - c) **No steering**: This option allows for riding straight only. A supervising adult is required to turn the tryke.
- To avoid tipping the tryke over, approach wheelchair ramps or thresholds at a 90-degree angle.



WARNING: DO NOT RIDE IN OR NEAR TRAFFIC, OR WHERE THERE IS A RISK OF FALLING OFF CURBS, STAIRS, POTHOLES OR OTHER HAZARDS.

- Use caution on sloped parking lots, driveways and sidewalks. Avoid excess speed by having an adult restrain the tryke from behind on sloped surfaces. The trykes have many options for control features. Consult Amtryke to find out the best solution for your rider.
- Many riders do not have the motor skills required to be able to use the hand brake effectively.



WARNING: DO NOT RESTRAIN TRYKE BY GRABBING HANDLEBARS OR HAND BRAKE — THIS MAY CAUSE IT TO TURN SHARPLY AND TIP OVER.

- Depending on trunk stability, behavioral compliance and body awareness, some riders may need supports (e.g., lateral, head), belts (e.g. lap, shoulder), hip abductors or other specialized equipment. A physical therapist/health professional can assist you with any recommendations.
- Riders should only be allowed to ride trykes that are the appropriate size. If you are uncertain, refer to *Amtryke Sizing Charts* in this manual or contact a physical therapist.
- Before riding, always check that all tires are inflated properly.
- If parts are broken or missing, the tryke should not be used until repaired.

Brakes

If your tryke has brakes (front or coaster brakes) be careful when using the brakes. Operate the brakes gradually. If your tryke has front brakes (front

caliper brake or both front caliper brake and rear disk brake) squeeze the brake lever(s) gradually until you feel brake(s) working. The left brake lever operates the front caliper brake and the right lever operates the rear brake. To stop your tryke, use both brakes. It is advisable to start braking by operating the rear brake slightly before the front brake.



**WARNING: BE CAREFUL WHEN OPERATING BRAKES.
SUDDEN BRAKING MAY CAUSE TRYKE TO TIP OVER.**

Shift Gears

If your tryke has shift gears, use precaution when shifting gears. When shifting gears keep pedaling but reduce pedaling pressure. Do not try to change gears when pedals or wheels are not moving. Also, never change gears while back pedaling and do not force the gear shifter when changing gears.



CAUTION: USE CAUTION WHEN SHIFTING GEARS.

Assembly Instructions

Refer to the following instructions on how to assemble your tryke. Study the instructions carefully before beginning assembly and follow the sequence shown in the instructions.

NOTE: Amtryke must be assembled by an adult.

Be careful when assembling your tryke. Make sure that your working area is free of possible sources of danger, such as tools lying around.



WARNING: THERE IS ALWAYS A DANGER OF INJURY WHEN WORKING WITH TOOLS OR DOING MANUAL WORK.

Always dispose of packaging material properly. Do not let children play with plastic bags.



WARNING: THERE IS A RISK OF SUFFOCATION WITH PLASTIC BAGS. KEEP PLASTIC BAGS AWAY FROM CHILDREN.

When assembling your tryke, bolt all parts together loosely at first and check that they have been put together correctly. Tighten locknuts by hand until snug; then use proper tools to tighten nuts completely.



CAUTION: CHECK THAT ALL SCREWS HAVE BEEN SECURELY TIGHTENED BEFORE USING YOUR TRYKE.

Getting Started

Your Amtryke is shipped in parts. Carefully remove and lay out all parts from the carton so that you don't scratch or lose any parts or pieces. Check that you have all the necessary parts. If any parts are missing, or your carton was severely damaged in shipping, please call us at 1-800-838-1845 ext. 114 for assistance.

Remove packaging material and discard. See the following **Tryke Parts Locator** to identify different parts:

TP-3000 Tryke Parts Locator

Your Amtryke also includes the following hardware bags:



Hardware

You need the following tools for assembly (to see a picture of different tools, see page 24):

TOOLS REQUIRED:

- 5 mm Allen wrench (incl.)
- 8 and 10 mm wrench/socket
- 14 and 15 mm wrench (incl.)
- Chain Break Tool
- Needle nose pliers
- Phillips head screwdriver

Main Frame

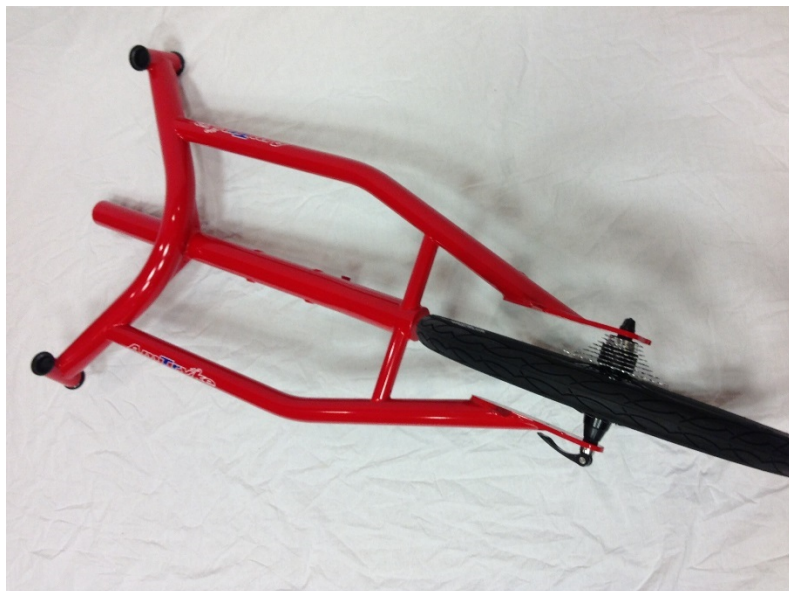
Start assembling your tryke beginning with the main frame.



1. Install the rear wheel first. The cassette (the part with the chrome chain rings) is installed on the right side.

CAUTION: Insert the skewer from the left side. Be careful to install one skewer spring on each side.





Pedal Boom

Next install the pedal boom.



1. Insert the pedal boom into the main frame keeping the chain rings on the right side of the trike.

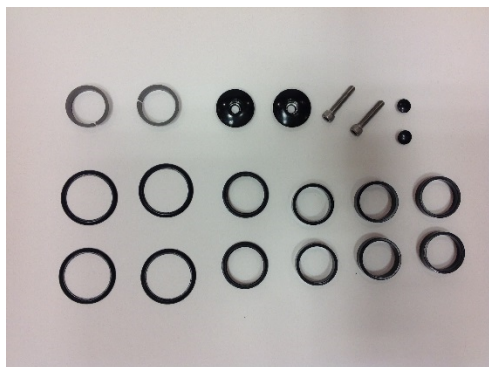


2. Insert the pedal boom to at least the minimum insertion line. It is 300mm from the tip of the black boom, look for insertion line hash marks.
3. Do not fully tighten the pinch bolts yet – you will do that later when setting up the trike for your rider.

CAUTION: Pay attention to MINIMUM INSERTION LINE.

King Pins and Front Wheels

Start with the two bags of parts that contain the Kingpin hardware and Kingpin bearings.



Kingpin hardware bag contents

VIDEO FOR KINGPIN INSTALLATION:

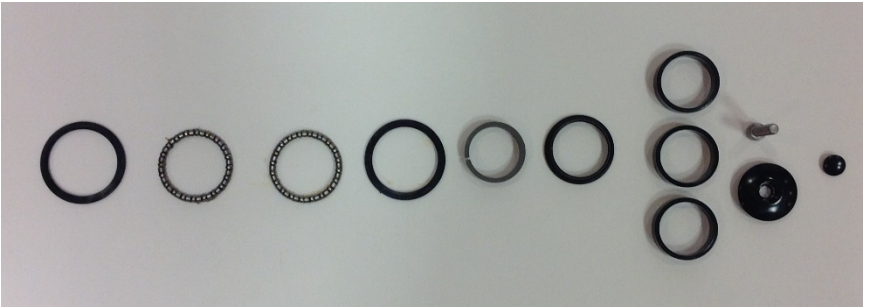
<http://bit.ly/2mPIDED>



Kingpin Bearings



- 1) Note orientation of right and left wheels. RIGHT side has disk brake rotor underneath linkage bracket. LEFT side has disk brake rotor on top on linkage rod bracket.
- 2) This photo shows the proper order of installing the bearings and hardware for each kingpin.



- 3) Put some bicycle axle grease in the top and bottom bearing cups on the main frame.
- 4) Start with the plastic dust cover – the curved side goes down.



- 5) Next install the bearing – this installs with the ball bearings UP.



- 6) Now insert the kingpin into the main frame. Be sure the bearings are seated correctly into the bearing cup.



- 7) Now install the UPPER ball bearing set. NOTE – the ball bearings are pointed DOWN.



- 8) Next install the upper dust cover – the largest black ring – the curved portion goes up.



- 9) Then add the upper black washer.



- 10) The plastic race spreader is installed next. It is installed with the taper pointing down.



- 11) Lastly – stack the three black spacers – install one on top of the other.
- 12) Repeat bearing spacer installation on the other kingpin.



Handlebars

Install the handlebars next on each side.

- 1) The RIGHT side has the eight (8) speed twist grip shifter that controls the rear derailleur. The LEFT side has the three (3) speed twist grip shifter that controls the front derailleur.



- 2) Insert the 5mm hex screw into the black top cap and screw securely into the head set. Repeat for each side. The kingpin should be firmly seated with no sloppiness or wobble in the arm movement, but do not overtighten.



Tie Rod Alignment VIDEO <http://bit.ly/2nbxejs>

Install the tie rod to connect the two steering arms.



- 1) Install the tie rod into the two INSIDE holes in the linkage brackets. Install the bolt from the top, with the nylock nut on the bottom. Use a 5mm hex key and a 13mm wrench.
- 2) See picture below.



Rear Derailleur

Install the rear derailleur at the bottom of the rear wheel on the RIGHT side of the trike, below and behind the axle skewer. Use a 5mm Allen wrench.



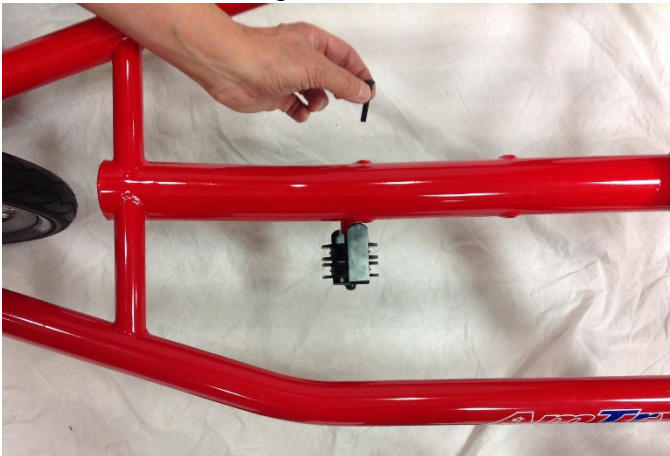
Rear Derailleur Installed

It looks like this installed.



Chain Pulley

- 1) Install the chain pulley to the middle of the main frame using a 4mm Allen wrench. The housing bracket should be installed vertically.



Chain Installation – video <http://bit.ly/2mKz0pm>

These photos show the proper path for the chain to be threaded.

- 1) Start at the rear derailleur.



- 2) View of proper chain path at mid main frame and chain pulley. The chain that comes from the top of the front and rear sprockets goes on the pulley closest to the frame.



- 3) Install the chain tubes with the V-shaped wire bracket. Use some blue Loctite on the threads and install with a 4mm Allen wrench. NOTE – position the upper tube above the tie rod and the lower tube below the tie rod.



- 4) Slide the chain through the chain tubes – from the back to the front and through the chrome chain hanger guide on the derailleurs.

- 5) You will need to use one of two methods to connect the chain.
 - a) Use the chain break tool and drive the pin into the link to connect the chain. (see video at this link)
 - b) Or use the Missing Link II master link (two are provided in your carton) to connect the chain.
 - c) It is good to have a helper for this part. The helper can swing the cage of rear derailleur towards the front of the trike and take the tension off the chain so it is easier to alter the length and connect it together.

CHAIN LENGTH VIDEO <http://bit.ly/2mtJoQA>

- 6) Route the derailleur cables:
 - a. The LEFT side has three gears marked on the shifter. It routes to the front derailleur. NOTE: the cable bosses are welded to the frame. The cable housing sits in the groove and wire ties are used to fasten the cable. See picture below.



CABLE ROUTING VIDEO: <http://bit.ly/2nEcYs9>

- b. The RIGHT side has eight (8) gears and is routed to the rear derailleur.
7. Attaching the FRONT derailleur – Put the shift lever in position 1. Place the chain on the smallest chain ring. Thread the black cable housing through the stay just below the derailleur. The inner wire cable threads through the chrome clamp at the top of the derailleur. Position the collar on the mounting post so that the chrome chain cage/hanger lines up parallel to and over the smallest chain ring. Adjust the inside screw on top of the collar so that the outer side of the cage aligns over but just outside the small chain ring. Pull the cable taut in the chrome clamp and tighten with a 5mm Allen wrench. Pedal forward and check shifting to the middle and outer chain wheels. Make sure the chain does not overshift to the outside of the large chain wheel. You can limit travel with the outside screw on the mounting collar. You may have to adjust cable tautness and stop (screw) position to achieve the smoothest shift with minimal cage rub in each gear.
- 8) Attaching the REAR derailleur – put the right front gear shifter in the number eight (*) position. Place the chain on the smallest chain ring on the rear cassette.
- 9) Carefully route the gear cable as shown in Photo 9.

Photo 9.

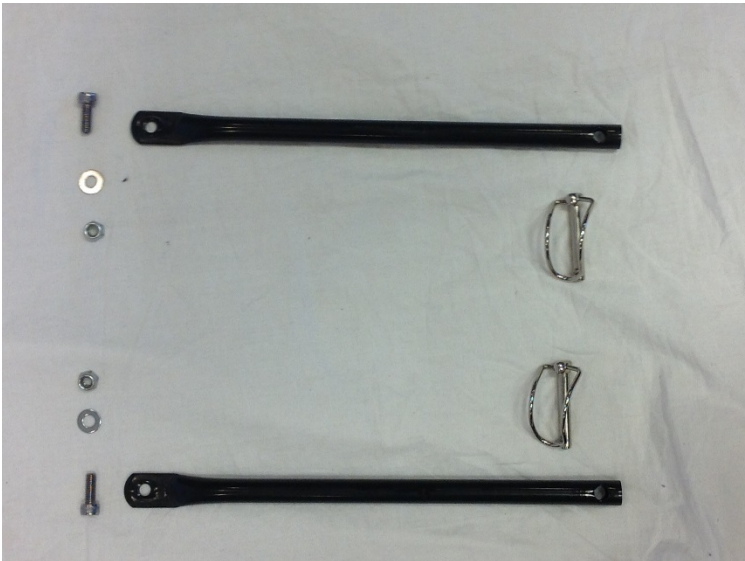


- 10) Connecting the rear derailleur. Follow the same basic principles as used in the front derailleur. The cable route is shown in Picture 9.
- 11) Depending on your rider size, here is where you may have to shorten your chain length.

Seat

Start seat assembly by first attaching the seat support bracket to the rear frame. NOTE: Carefully follow the picture to orient the support bars. This will insure proper alignment and keep your seat back support tubes from binding.

Start seat assembly by first attaching the seat support bracket to the rear frame. Use two 5 mm Allen bolts and nuts to secure it. Tighten with a 10 mm socket or wrench, and a 5 mm Allen wrench

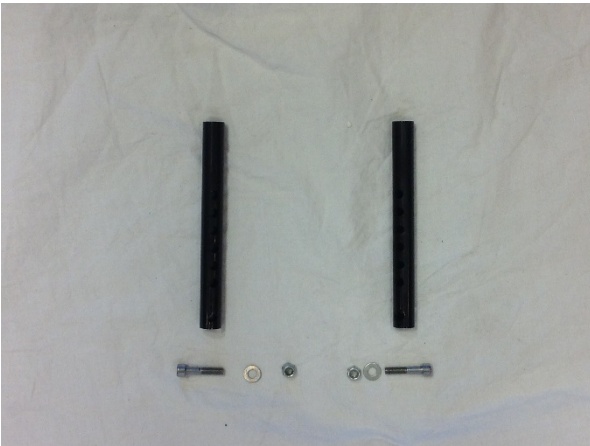


Rear Seat Support Tubes

Proper orientation is shown here.



Seat Back Support Tubes



1. Install two short seat supports on the back of seat frame using two long shafted Allen bolts with flat washers and nuts. Tighten with a 10 mm wrench or socket, and a 5 mm Allen wrench.



Now mount the seat cover onto the frame. NOTE: the smaller pad is the seat cushion. The larger pad is the seat back pad.



Next, attach the seat mounting bracket to the frame:

1. Remove the thumb nut from the quick release lever and insert its shaft through the one of the holes in the frame. For riders under 6' tall we suggest using the front hole. Thread the nut back on but do not tighten yet
2. Place the seat bracket over the main frame so that one set of slots in the bracket drops down over the quick release lever.

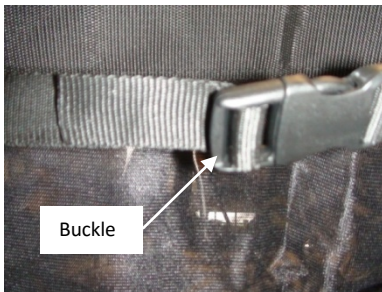
CAUTION: Turn the lever until tight and then press it down to lock. Make sure that the seat bracket securely tightened before riding.

3. Slide the short support bars over the long bars of the seat support bracket. Align the holes and insert a clevis pin with snap ring to both bars.

NOTE: Angle of the seat is adjusted with the support bars – the lower the adjustment, the greater the angle.

Finish seat assembly by attaching the seat cover to the seat frame. Find the two edges that have pockets (two other edges have straps or buckles) and:

1. Slide the seat cover over the seat frame.
2. Lace the straps through the buckles and tighten them by pulling. The cover will conform to the seat frame.



Finished seat

Pedals

TIP: Pedal threads tighten toward the front of bike.

Put a thin washer on the pedal and hand thread the right pedal clockwise and the left pedal counterclockwise into the pedal crank arms. Use just a bit of grease on the threads before installing. When you are certain that the pedals are threaded properly, use a 15 mm wrench to tighten securely.



CAUTION: BE CAREFUL WHEN THREADING PEDALS. DO NOT FORCE! PEDALS THREAD EASILY WHEN INSTALLED PROPERLY.

Reflectors

Install the rear reflector (RED) with bracket on the rear seat frame (on the upper left horizontal seat frame tube). Reflector must be oriented this way by CPSC regulations. Use a Phillips head screwdriver to remove the clamping screw from the bracket. Open the clamp and place it on the frame. Thread the clamping screw back and tighten.



Follow the same procedure and attach the front reflector (WHITE) to the top of the front derailleur tube.

To install the wheel reflectors, place them in an area on the rim behind a single spoke with two spokes on the opposite side. Align the front spoke with the slot in the reflector and insert the reflector holding pin with the slotted end going over the spoke into the hole in the reflector. Press firmly until you hear it click into place.



Wheel reflector

Fitting Amtryke for Rider

TP-3000 has been designed for adults. See the information below for quick reference on rider's size requirements:

TP-3000

Rider's height: Max. 74 inches

Arm length 20-28 inches

Leg length 30-41 inches

Maximum weight: 260 lbs

Follow these instruction to adjust the tryke for rider:

NOTE: You may need assistance while fitting the tryke.

1. First, if the rider is under 6', be sure the seat quick release is in the front frame hole. Then put the seat on the QR using one of the middle slots in the seat bracket. Now have the rider sit on the trike and move the black pedal boom in and out of the frame till the rider's leg is straight when their heel is on the pedal and securely tighten the boom pinch bolts on the frame. Tighten the quick release lever under the seat securely.

This handy video explains the process well:

<http://bit.ly/2n13kxQ>

2. Adjust the seat back by moving seat back support rods up/down. Secure both clevis pins
3. Adjust handlebars forward/back to a comfortable position.

If you need further adjustments, see *Optional Accessories* on the next page for different options.

Optional Accessories

Most Amtryke models can be adapted with a variety of seating options and accessories, so that most riders can feel safe and secure. See the table below for accessories available for TP-3000:

OPTIONAL ACCESSORIES	
Exercise pedals	Water bottle
Toe clips	Safety flag
Odometer	License plate
Rear mirrors	

For a complete and updated list of available accessories, please visit our website <http://www.ambucs.org/catalogs/2016catalogue/index.html> pg.21-23.

Troubleshooting

Here are some common troubleshooting issues with answers.

Pedals/handles will not thread into crank arms.

Check to make sure that the right pedal is used on the right side and the left pedal is used on the left side. Do not force.

For any issues not answered here, please call Amtryke at 1-800-838-1845 ext. 114 or email us at amtryke@ambucs.org.



NOTE: Safety flag inserts into hole in seat cover and upper left seat back. No tools or brackets needed!

Maintenance

Maintenance is important to help keep your Amtryke in good working order for years to come. This section includes some general maintenance tips.

Wheels and Tires

Wobbly wheels are weaker than straight wheels. Wheels can lose alignment over time when spokes stretch. Wheel alignment takes special tools and know-how, so have this done by a professional/bike shop.

Proper tire pressure is also very important. If tire pressure is too low, it can cause a flat and rolling resistance, and if tire pressure is too high, it can cause a tube to blow out. Keep tires inflated to the pressure marked on the tire. Correct pressure assures longest tire life. Repair tube punctures with a self-adhesive patch, follow instructions that came with the repair kit.

Brakes

Brake shoes wear out so inspect them at least every six months. Make sure that they are properly aligned on the disk for maximum braking power. Make adjustments if necessary.

It is best to let a professional to replace brake shoes. If you, however, decide to replace them yourself, remove old brake shoes and install the new shoes in the brake caliper.

Chain

Clean the chain at least every six months, more often if you have been riding your tryke over sand and dirt, or through water and mud.

You do not have to remove the chain for cleaning. You may clean the chain with an environmentally safe chain cleaning product and brush. If you use a solvent (such as kerosene) then remove the chain at the master link and immerse it in the solvent to avoid spilling/staining, particularly on the tires or brake shoes.

Before riding your tryke, always check that it is in proper working order. Check that all quick release lock levers, nuts and bolts are properly tightened, and that tires are properly inflated.

Maintenance Schedule

Follow this maintenance schedule to keep your Amtryke in safe operating condition.

MAINTENANCE SCHEDULE		
PART	TO DO LIST	WHEN
All handlebar bolts	Check tightness	Every 4 months
Brake cables	Check for slack, frayed cable	Every 6 months
Brake arms	Check mounting bolt tightness	Every 6 months
Brake levers	Check tightness on handlebars	Every 6 months
Brake shoes	Inspect for wear, alignment	Every 6 months
Chain	Check for wear, clean, relube or tension	Every 6 months
Pedals	Check tightness	Every 9 months
Rear axle quick release	Check tightness	Every 4 months
Tires	Check tire pressure	Weekly
Wheel alignment	Check wheels for out of trueness	Every 6 months
Seat quick release	Check tightness of levers	Weekly
Seat struts	Check tightness	Monthly

Warranty

All Amtrykes come with a three-year residential warranty and one-year institutional warranty. The warranty begins with the date of purchase by the consumer. Address all warranty questions to Amtryke LLC, P.O. Box 5127, High Point, NC 27262; 1-800-838-1845.

THIS LIMITED WARRANTY IS THE ONLY EXPRESS OR LIMITED WARRANTY APPLICABLE TO AMTRYKE LLC. THE LIMITED WARRANTY SET FORTH HEREIN MAY NOT BE EXTENDED, ENLARGED OR OTHERWISE MODIFIED BY ANY AMTRYKE DEALER, AGENT OR EMPLOYEE, AND AMTRYKE DOES NOT ASSUME ANY LIABILITY OR MAKE ANY WARRANTY EXCEPT AS STATED IN THIS LIMITED WARRANTY.

PARTS: Amtryke will repair or replace, at its option, defective parts for this tryke at no charge, for a period of one year after the date of original purchase. Parts subject to normal wear and tear, including tires, tubes, seat, pedals and handgrips are not covered by this one year period. Parts subject to normal wear and tear, found to be defective by the purchaser within 30 days of purchase, including tires, tubes, seat, pedals and grips, will be replaced by Amtryke at no charge. This warranty does not include dealer service charges for parts replacement or shipping charges to or from Amtryke.

FRAME: All Amtryke frames and forks are guaranteed to be free from defects in materials and workmanship for a period of three years from the date of original purchase. A frame or fork found defective in materials or workmanship will be repaired or replaced at Amtryke's option.

Useful Information

Amtryke LLC, owned and operated by National AMBUCS Inc., a national nonprofit service organization, was established in 1994. It is dedicated to creating mobility and independence for people with disabilities.

AMBUCS has provided over 35,000 Amtrykes to riders across the United States. AMBUCS chapters fundraise and provide trykes for people with financial need. Riders must be evaluated by a physical or occupational therapist to be eligible.

Amtryke Therapeutic Tricycle Program

The Amtryke Therapeutic Tricycle Program is about abilities, not disabilities. The program's goal is to provide people with disabilities the opportunity to ride bikes. Amtryke has designed a wide range of models suitable for many diagnoses at low cost.

Amtryke builds foot and hand trykes, and combination hand/foot driven trykes. To ensure a proper fit, Amtrykes can be adapted in many ways, including frame size, type of seat, trunk and leg support. As a therapeutic tricycle, Amtrykes help children improve motor skills and provide strength training. They are fun

to ride and offer the opportunity for inclusive play. For adults, Amtrykes provide a new form of mobility, exercise and freedom to explore the community.

For therapists the trykes provide an age appropriate, safe, dynamic modality for improving balance, coordination and strength. The trykes can build endurance, self-confidence and provide another form of self-mobility aside from the assistive device that the person may routinely use (i.e., wheelchair, crutches, walker). The multiple adjustments and accessories of the trykes make them a valuable addition to the medical therapy units' repertoire of therapeutic devices.

For parents and families, the use of Amtryke fulfills the need of every child to have a bike. All children deserve a chance to have a bike just like their siblings and friends. Given a safe, stable platform, many riders, not previously considered, can ride just like their peers. Amtrykes are designed to look like bikes, not medical equipment, and to be age appropriate.

The Amtryke Road Trip brings the equipment to rehabs, clinics and therapy centers. Training or in-services are offered to teach therapists about the Amtryke program. These are often combined with bike days so families can bring their riders and receive free evaluations for Amtrykes.

Donations

National AMBUCS Inc. supports the Amtryke Therapeutic Tricycle Program through charitable contributions. Please help another rider have the same joy. Your contribution will be used with other donations to buy a rider on our Wish List an Amtryke. All contributions are tax deductible. For more information, contact:

AMBUCS Resource Center

P.O. Box 5127

High Point, NC 27262

1-800-838-1845 ext. 113

ambucs@ambucs.org

www.ambucs.org/donate-now

Returns and Refunds

No goods may be returned for credit without prior authorization from Amtryke and items must be sent back within 30 days. Amtryke will not be responsible for errors on size or other specifications when you order by telephone.

If you need to return merchandise for exchange or credit, disassemble the item and pack it carefully in the original container to protect it from damage, and insure the shipment. Credit cannot be issued if merchandise is damaged in return. Claims for damages or shortages must be made within five days of receiving the merchandise.

Please note: If there is extensive damage to an item upon delivery, call AMBUCS Resource Center at 1-800-838-1845 ext. 114, 8:30a.m.-5p.m. EST Monday – Friday.

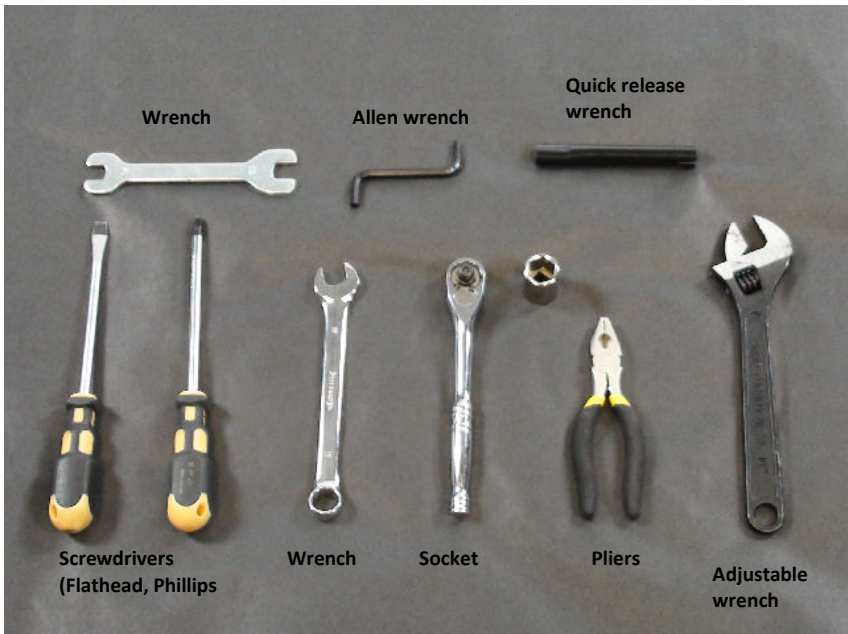
The address for UPS, FEDEX is:

**AMBUCS Resource Center
4285 Regency Drive
Greensboro NC 27410**

After inspecting the returned merchandise, we will reimburse the purchase price of the item, less original shipping costs. You can expect a refund in the same form of payment originally used for purchase within 30 business days of our receiving the items. A restocking fee of \$50.00 is charged for returned goods. You will be refunded the shipping cost if the return is a result of our error. For any questions, call us at 1-800-838-1845 ext. 114 or send an email to amtryke@ambucs.org.

Tools

Refer to the photo below to identify different tools:



Tools (top row tools are included with your Amtryke)

Questions or Concerns Regarding your Build? No problem! Please Contact Amtryke Technical and Customer Support Coordinator at 1-800-838-1845 x114 or amtryke@ambucs.org.