

Warranty – Power Bikes (E-Bikes)

Models Included

EW-Supreme, EW-Folding, EW-Nomad, EW-Step Thru, EW-Urban.

Five Year Limited Warranty

Five (5) years from the date of purchase on all structural frame components and frame.

One Year Limited Warranty

One (1) Year from the date of purchase, if any part or component of the bike is found upon examination to be defective in material and/or workmanship, it will be replaced at BAM Power Bike's discretion. Parts included are the battery, motor, throttle, controller, LCD display, wiring, derailleur, hardware, wheel hubs, rims, pedals, kickstand, handlebar components and any other parts mutually agreed to of failed due to a manufacturing defect or quality issue.

WARRANTY EXCEPTIONS AND EXCLUSIONS

Service and Labor Costs

Unless previously authorized, service calls and labor costs are NOT included or covered under any warranty. The purchaser is responsible for the delivery to the authorized repair facility. Satisfactory proof of purchase is always required for warranty service. Please contact Ewheels directly for any assistance in locating a service provider or to make a warranty claim.

Consumable Items

Consumable items which may need replacing due to normal wear and tear like tires, tubes, lights, chains, upholstery and seating, brakes and brake pads, cables, fuses, buttons, shrouds and covers.

Damage, Accidental Damage and Misuse

Damaged caused by: battery fluid spillage or leakage, abuse, misuse, accident, negligence, improper operation, excessive loading, maintenance, storage, acts of God, commercial use, or use other than normal, extreme riding, modifications and alterations.

Second Hand Owners and Reselling

No warranty will be offered or honored for second hand owners. The warranty is exclusively offered to the original purchaser.