Warranty-Recreational Scooters

Models Included

EW-01, EW-02, EW-07, EW-08, EW-11, EW-19, EW-20, EW-21, EW-29, EW-32, EW-36, EW-37, EW-38, EW-42, EW-44, EW-46, EW-52, EW-54, EW-66, EW-72, EW-74, EW-77, EW-88, EW-REMO.

Three Year Limited Warranty

Three (3) years from the date of purchase on all structural frame components, seat post and frame.

One Year Limited Warranty

One (1) Year from the date of purchase, if any part or electronic component of the scooter is found upon examination to be defective in material and/or workmanship, it will be replaced at Ewheels discretion.

Two Month Warranty

Two (2) Months from the date of purchase on the batteries. Batteries are subject to a stringent wear and tear clause. Any battery faults due to a manufacturing defect will become obvious within the first two months of use. Any gradual deterioration in performance after this period is normal and associated with fair wear and tear, misuse or accidental damage and as such is not covered by the manufacturer's warranty.

One Month Warranty

One (1) Month from the date of purchase on the scooter's charger.

WARRANTY EXCEPTIONS AND EXCLUSIONS

Service and Labor Costs

Unless previously authorized, service calls and labor costs are NOT included or covered under any warranty. The purchaser is responsible for the delivery to the authorized repair facility. Satisfactory proof of purchase is always required for warranty service. Please contact Ewheels directly for any assistance in locating a service provider or to make a warranty claim.

Consumable Items

Consumable items which may need replacing due to normal wear and tear like tires, tubes, lights, chains, upholstery and seating, brakes and brake pads, cables, fuses, buttons, shrouds and covers.

Damage, Accidental Damage and Misuse

Damaged caused by: battery fluid spillage or leakage, abuse, misuse, accident, negligence, improper operation, excessive loading, maintenance, storage, acts of God, commercial use, or use other than normal, extreme riding, modifications and alterations.

Second Hand Owners and Reselling

No warranty will be offered or honored for second hand owners. The warranty is exclusively offered to the original purchaser.